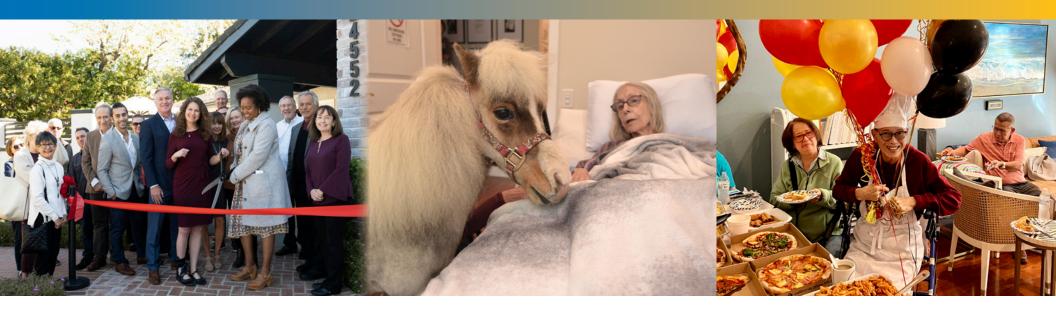
2023 ANNUAL REPORT







COVER STORY: HOSPICE IS AN ACT OF Love



Foundation became the first and only nonprofit in Southern California to provide a holistic hospice solution that includes housing, caregiving, bereavement care, and fabulous final wishes. In creating Jerry's Heavenly Home, we have come full circle, casting a wide safety net for our patients and residents in need.

The Heavenly Home is a peaceful sanctuary and loving home for our residents. The high-level of care we provide is also the most affordable option. Prior to opening our facility,

many of our residents had nowhere to go to receive indispensable 24-hour care at the end of their lives.

We are able to serve our residents in profound ways, by living side-by-side and providing daily help, encouragement, and care. When residents first arrive at the Heavenly Home, their beds are adorned with a handmade quilt created by volunteers. When our rose garden is in bloom, fresh roses are placed at each resident's bedside table. In addition, we provide weekly massage therapy, pet therapy and grant special wishes. When a

resident passes, a faithful volunteer provides a memory bear created from two articles of the resident's clothing.

One family shared that the Heavenly Home provided an "instant level of care" and a "180 degree improvement."

With your tremendous support, we have grown our services in immeasurable ways. Your support has meant that our residents have a comfortable, nurturing environment to call their home, they are not alone at the end-of-life, and they can focus on what matters most. We have been blessed to serve our

COVER STORY: HOSPICE IS AN ACT OF Love



community in many ways during this special grand-opening year:

FAMILY AND FRIENDSHIP

In March, we hosted a family reunion for one of our residents. In our beautifully landscaped backyard, twenty family members, the family pastor, and the voices of the Threshold Choir, joined together to celebrate our resident. Her adult son and daughter also took turns staying overnight in her room, and her daughter wrote on Facebook, "...There are NO WORDS to describe this amazing, peaceful, gorgeous, end of life sanctuary home....."

In addition to frequent visits from family and loved ones, residents have made new friends. Two of our residents, Barbara and Marilyn, shared our double-occupancy room and became fast friends. At our Christmas party, the adult daughters of both mothers met for the first time and bonded over their shared experience at the Heavenly Home.

INSPIRATION

For many of our residents, faith is an important part of their journey. Our first resident, Megan, was baptized at the Heavenly Home by the hospice chaplain, surrounded by her mother, her father and his wife, and loved ones who had visited from all over the country.

Maureen had been a devout Catholic nun for thirty years. When she moved into the Heavenly Home, ashes from Ash Wednesday adorned her forehead, and two priests from a local Catholic church greeted and blessed her. She shared that she felt so happy to finally be home.

In April, a local gospel choir sang a capella hymns at bedsides, and in May, a Mariner's Church vocalist serenaded our residents. The Worship Team from Calvary Chapel also visits



regularly to provide worship opportunities, including praise music.

CELEBRATIONS

Local pet therapists surprised our residents in May with a visit from miniature horses. Our pet therapy team placed toy Build-a-Bear shoes over the horses hooves so they could walk inside and visit each resident at their bedside.

We hosted an Elvis party in July for residents and loved ones, which included an Elvis impersonator, who performed "the king's" favorite hits dressed in full costume.

Volunteers and staff wore scarves and point dexter glasses to look the part of 1950s fans.

Resident Archie's dream was to become a chef. For his birthday party in October, our caregiver helped Archie as he cooked dinner for the other residents. To his delight, we gave Archie a chef's hat and apron, and everyone enjoyed his culinary achievement.

Speaking of birthdays, we went all out to celebrate the birthdays' of our residents. From banners to balloons to birthday cake, we did everything we could to make the residents feel special, making their last birthday as beautiful as possible.

Our Christmas celebration included cheerful music from The Lil Dickens Carolers, who sang popular favorites including "Hark the Herald Angels Sing." Residents and loved ones sang along. A special visit from Santa brought each resident both smiles and joy.

It is clear that the Heavenly Home and the incredible services provided there, is a reflection of what quality end-of-life care can look like, demonstrating that hospice is truly an act of love. We are grateful to our many friends and supporters for the opportunity to serve our residents and their loved ones in so many meaningful ways.

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LEADERSHIP MESSAGE





Dear Friends and Supporters,

In February, we celebrated the Grand Opening of the Heavenly Home, also known as Jerry's Heavenly Home. This answered one of the most acute needs of our patients—affordable, around the clock, hospice-centered caregiving in a safe and beautiful facility. We are incredibly grateful for your unwavering support in bringing this dream to fruition.

The opening of Jerry's Heavenly Home represents a landmark change for Southern California. Our six-bed facility is one of only four social model nonprofit hospice facilities in the entire state of California.

The Heavenly Home has been a beacon of hope in our community. Each resident served received not only essential support, including nutritious meals, hygiene assistance, and medication administration; but also a tailored caregiving plan. These plans included a choir singing uplifting hymns to welcome a new resident, gifting new birthday clothes to a patient who had persevered through numerous hardships, and hosting a backyard family reunion.

Our caregivers take the time to get to know our residents-one of our caregivers called his brother, who is an accomplished musician, to serenade a resident over the phone. Another hospice caregiver sat at a resident's bedside at night to spend time drawing together. Our motto is, "Your wish is our command," and our goal is to serve every resident with the highest quality care, with warmth, encouragement, and kindness.

The daughter of one of our residents shared, "The people at the Heavenly Home and the people at the Southern California Hospice Foundation were doting on my mother, doting on us. Whatever we needed they were there for us, twenty-four-hours a day. It gives you so much comfort to have that kind of care."

In tandem with you, we have created a place of encouragement, wellbeing, and purpose, where we honor our residents for lives well lived. We feel incredibly moved by your support of hospice patients across Southern California. You have given so many the peace, joy, and companionship that everyone deserves at the end-of- life.

A simple thank you seems not enough for all that you have done. Please know that you are deeply appreciated and may you be blessed in all things, both big and small.

With Deepest Gratitude,

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Michael A. Uranga

Board President

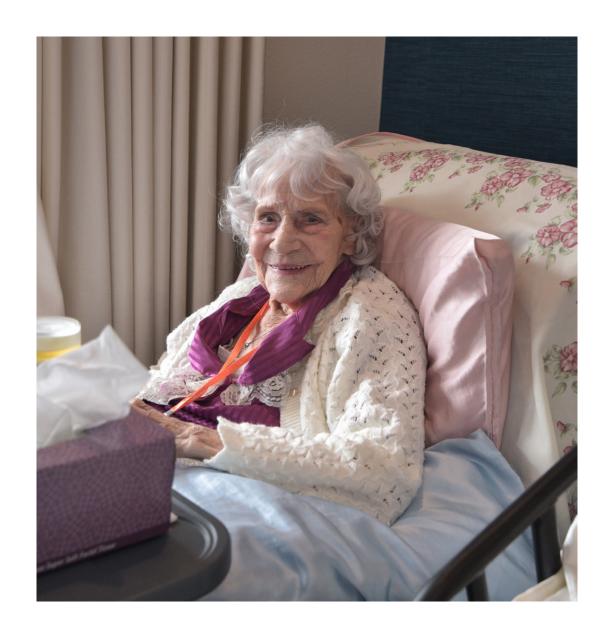
Michelle Wulfestieg
Executive Director

HEAVENLY HOME HIGHLIGHTS

his year, the Heavenly Home became the first nonprofit facility in Southern California to receive the Assisted Living Waiver exclusively for hospice. Low-income seniors who qualify for Medi-Cal and have applied for the Assisted Living Waiver, receive state subsidies to cover a portion of the costs of their daily care. Together with generous donations from the community and our Living Legacy Endowment, we are able to fill the gap and cover the cost of care for residents who are struggling financially for days or months at a time. As a result of these benefits, and our sliding scale, some residents pay only their social security income to receive care at the Heavenly Home.

Residents like Jean, who had been orphaned at a young age, lived independently from age 12, and worked until age 90, received hospice caregiving because of this support. Another resident was astonished to learn that under these benefits, not only were meals included, but also that our staff were willing to run to the grocery store for special requests. His niece shared, "This home is everything we have been praying for. I am so thankful that my uncle will have a beautiful view of [the] outdoors and a warm, comforting place to spend his final days."

We are humbled to report that during 2024, the Heavenly Home served 14 Hospice Residents from 8 different hospice providers, ranging between the ages of 51 to 104 years-old.



PATIENT HIGHLIGHTS

hrough our Angel Assistance program, we are able to meet the needs of hospice patients not met by the hospice benefit. Needs such as payment of a utility bill, food or a final wish. Here are several patient stories of those we served.

"You matter because you are you, and you matter to the end of your life. We will do all we can not only to help you die peacefully, but also to live until you die."

- Cicely Saunders

GIFT OF MOBILITY



Diagnosed with COPD, Leticia was very short of breath and needed assistance in her activities of day living. She had muscle weakness. unsteady gait, and muscle spasms in the lower legs. She was only able to walk a few steps, and unable to stand for a long period of time, due to shortness of breath and swelling in her feet. Besides being with her loving family, Leticia enjoyed going to bingo.

Unfortunately, moving and getting around in a wheelchair had become increasingly difficult. Leticia was on a limited income and requested an electrical scooter from SoCal Hospice Foundation. This gift restored her dignity and allowed her to enjoy the few activities she could still attend. We are so grateful to our donors who made this possible.

THE BLESSING OF A REFRIGERATOR

Rogelio was a 66-yearold man from Honduras who lived with his wife Rebecca in a rented room of an upstairs apartment. The patient did not have much family in the United States, except for a son who often worked, and was unable to assist with his parents' daily needs. Rogelio and his wife were on a limited income, and the patient had stopped working as a seamstress in 2019 due to his cancer



diagnosis. The patient was not approved for food stamps two years ago when he applied because of his immigration status. Once a month, Rogelio and his wife would go to the food bank and receive free groceries. However, Rogelio was in desperate need of a refrigerator because his current refrigerator malfunctioned, and the food they purchased or received from the food bank would often spoil and become rotten. SoCal Hospice stepped in and provided Rogelio and his wife a standard size refrigerator to keep their food fresh.

ADELA'S FINAL WISH



In her golden years, Adela and her family moved to California, where she focused on helping troubled teens in the Long Beach community. She was involved in the church and made contributions that not only helped the church grow, but also assisted in the aid of the homeless. In October 2023, at the age of 97, Adele was on her last breath, surrounded by family. Miraculously, she was given another chance at life. Adela's family promised her that they would do everything they could to keep her alive for her next birthday. On December 13, 2023, Miss Adela celebrated her 98th birthday. Her dream was to have a mariachi band serenade her. Thanks to you, our faithful supporters, that dream came true.

COMMUNITY OUTREACH & ANNUAL EVENTS

ur goals are to continue to meet patients' diverse socioeconomic needs, to be responsive to the dynamic healthcare landscape, and to place patients' and families' needs, hopes, and wishes at the forefront of all we do. Community outreach is a cornerstone that helps us reach these goals.

In 2023, we had the pleasure of conducting 7 speaking engagements to 300 people about the benefits of hospice care.

IN THE NEWS

We are thrilled that the efforts of Southern California Hospice Foundation were featured in four news outlets, including the front page of the Orange County Register for our efforts in opening Orange County's first nonprofit end-of-life care home.



- **Daily Pilot 9.8.23** Inspired by her own near-death experience, hospice head makes 'Heavenly Home' for others
- Senior Reporter, November 2023 A Place for a Peaceful Goodbye
- Daily Pilot 11.2.23 Honor in Every Farewell
- Orange County Register 11.4.23 Taking Care of Family



16TH ANNUAL HOSPICE GOLF TOURNAMENT - LIFE. LINKS. LOVE.

On September 18, 128 golfers and supporters joined us for a full round at the Newport Beach Country Club. Between camaraderie, laughter, and breaks at the sponsored food truck and beverage cart, golfers played a thrilling and competitive round.

Contest Winners Included:

- 1st Place Winners- Gilbert Borrego, Jesse Halbert, Bill Blashford, and Frank La Ruissa with a score of 62!
- Closest to the Pin Maverick McCage 5'6"
- Longest Drive Mark Mitamura
- Straightest Drive Jose Rendon
- Putting Contest Frank La Ruissa

Following game play, we enjoyed dinner and a beautiful program where the Medal of Bravery Award was given, which honored the family of Joanne Saxe, who spent her last days of life with dignity and love as a resident at the Heavenly Home.

We are already preparing for next year's charity golf tournament, and we look forward to seeing you then on the links.

Save the date for our 17th Annual Charity Golf Tournament at the Newport Beach Country Club on Monday September 16, 2024!











AWARDS AND ACCOLADES

Inspiring Leader Award

Each year, corporate and business people, residents, community activists, and government employees come together to learn more about the com-



munity from various sectors through a program called Leadership Tomorrow. We are thrilled that Michelle Wulfestieg received the 2023 Inspiring Leader Award.

Fairhaven's Oliver Halsell Care Award - Denise Hyde,

a Heavenly Home Caregiver, was awarded with the Fairhaven's Oliver Halsell Care Award, which honors Orange County residents whose service, compassionate care, and kindness is inspirational. Winners of



the award work in diverse fields, from hospice to counseling. Award winners choose a charity of their choice to which Fairhaven donates \$100 in their name. Winners are also honored at an annual banquet. Congratulations Denise! We are so proud of you!

Orange County's 125 Most Influential – The Orange County Register named Michelle Wulfestieg as one of Orange County's Most Influential for being the driving force behind the opening of the Heavenly Home, a nonprofit residential care facility whose 6 beds are dedicated exclusively to the elderly who are dying.

6TH ANNUAL PRESERVING DIGNITY - ONLINE COLLABORATIVE EVENT

Southern California Hospice Foundation and four aligned nonprofits partnered with the Orange County Community Foundation (OCCF) on July



12 for **Preserving Dignity**, a collaborative online Giving Day to support efforts in providing essential access to proper care and resources for older adults in Orange County. 46 donors contributed \$50,000 to support the Heavenly Home. In total, OCCF's Preserving Dignity Giving Day raised \$118,630.

In addition to the SoCal Hospice Foundation, other participating organizations included Alzheimer's Orange County, Council on Aging – Southern California, SoulRapha, and St. Francis Home of the Franciscan Missionary Sister of the I C Inc.

"We are so grateful for all those who gave in support of local nonprofits working tirelessly to ensure that our older residents receive the services and resources they most need," said Shelley Hoss, president and CEO of the Orange County Community Foundation.

Save the Date for our 7th Annual Preserving Dignity Collaborative Giving Campaign on July 24, 2024.

INAUGURAL LEGACY LUNCHEON



In November, in honor of National Hospice Month, we hosted our inaugural Legacy luncheon at the Balboa Bay Club to celebrate all of our donors who have added Southern California Hospice Foundation to their estate plans. This is so incredibly meaningful and we thank each of our donors for their incredible support.

Please contact Michelle Wulfestieg to learn more and become a part on our great mission of caring for others. If you have already included Southern California Hospice Foundation in your estate plans, please contact us so that you will be included in receiving an invitation to this exclusive event.

ANNUAL EVENTS

INAUGURAL DOLLED UP EVENT: WHERE FASHION MEETS PHILANTHROPY

The Southern California Hospice Foundation (SCHF) celebrated a significant milestone on Wednesday, November 1, 2023, as nearly 100 guests gathered at the Pacific Club in Newport Beach for the inaugural Dolled Up marketplace and luncheon. This event was thoughtfully designed to raise crucial funds for SCHF and its Heavenly Home, Orange County's first nonprofit end-of-life care home.

During the luncheon portion, Lydia McLaughlin, renowned faith-filled fashion editor, author, designer, and Orange County Real Housewife, resonated as the keynote speaker. The event also held a special celebration for the 104th birthday of one of the Heavenly Home's cherished residents, Jean, which included the guests singing "Happy Birthday" and enjoying birthday cake as dessert.

The silent auction featured coveted items, from in-home wine tastings to luxurious skincare and self-care baskets, as well as high-end handbags from renowned designers like Louis Vuitton, Prada, Michael Kors, Fendi, and more. Simultaneously, the pop-up marketplace offered unique items from local woman-owned retailers, including Urth and Sea, Grace and Succulents, Seaside Pantry, and Lisa Marie Jewelry.

"My mother had cancer and was told she needed to be put on hospice," said Keynote Speaker Lydia McLaughlin, "While she has since recovered, it has only highlighted to me and my family how necessary hospice care is, and Southern California Hospice Foundation is there for anyone who has been entrusted to their care."

Save the Date for our 2nd Annual Dolled Up event on May 1st at the Pacific Club in Newport Beach













We encourage people to give of their time, talent or treasure and there are a number of ways to do just that:

Join

Join our Advisory Council and provide leadership expertise.

Give

Give a gift in memory of a loved one or honor someone special by remembering them on an important day - birthday, anniversary, graduation, wedding, or other significant holiday.

Volunteer

Become a volunteer at the Heavenly Home.

Support

Have your company support the mission of SCHF by establishing a matching gift program, hosting a special fundraising event, or providing in-kind services or products.



Assist with our fundraising efforts by becoming a corporate sponsor, donating a silent auction or raffle item, or sitting on an event committee.



Join our Legacy Society by remembering the Southern California Hospice Foundation in your estate planning.

However you decide to help, we appreciate your contribution. On behalf of the many patients and families we serve, we thank you. Please know that we would love to meet you or say thank you over the phone, so please feel free to contact us at any time.

FINANCIAL HIGHLIGHTS

STATEMENT OF ACTIVITIES

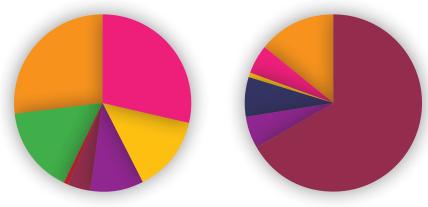
Revenues:

Heavenly Home, Operations	\$297,509.00	29%
Heavenly Home, Donations	\$146,671.00	14%
Heavenly Home Events Income, net	\$107,359.00	10%
Golf Tournament - net	\$40,140.00	4%
Cash Contributions	\$6,950.00	1%
Grants & Other Income	\$165,646.00	16%
Net Investment Income	\$275,909.00	27%
Total Income	\$1,040,184.00	100%

Expenses:

Heavenly Home	\$555,946.00	66%
Patient Assistance	\$47,495.00	6%
Community Outreach	\$62,944.00	7%
We Honor Vets	\$9,392.00	1%
Bereavement	\$2,414.00	0%
Fundraising	\$42,194.00	5%
Operations	\$119,205.00	14%
Total Expenses:	\$839,590.00	100%

Revenues: Expenses:



STATEMENT OF FINANCIAL POSITION

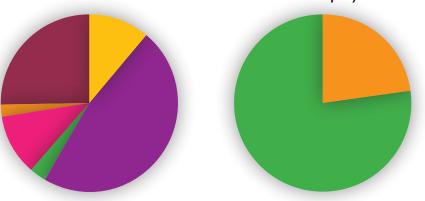
Assets:

\$480,316.00	11%
\$2,031,895.00	47%
\$148,317.00	3%
\$479,146.00	11%
\$81,317.00	2%
\$1,095,285.00	25%
\$4,316,276.00	100%
	\$2,031,895.00 \$148,317.00 \$479,146.00 \$81,317.00 \$1,095,285.00

Total Equity:

Net Assets - without donor restrictions	s \$940,995.00	22%
Net Assets- with donor restrictions	\$3,325,641.00	77%
Total Liabilities & Equity	\$4,316,276.00	100%

Assets: Total Equity:



BOARD OF DIRECTORS AND HOSPICE ADVISORY COUNCIL

BOARD OF DIRECTORS

Michael Uranga – SCHF Board President Post Acute Continuum, Inc.

Shaun Moss, RN - Board Secretary/ Treasurer - Companion Home Health & Hospice

Jim Denver - First Republic Bank

Matt Didier - CBRE, Office Properties

Alfonso Galvez – TDW Risk Management Associates

Sandy Sligar - SMS Fabrications, Inc.

HOSPICE ADVISORY COUNCIL MEMBERS

The purpose of the Hospice Advisory Council (HAC) is to increase awareness of hospice in Orange County, educate the community about hospice, and provide a dignified environment to those at the endof-life through the Heavenly Home.

Bruce A. Lazenby, Chairman of HAC - Rose Hills Memorial Park and Mortuary

Carissa Bechtloff M.B.A. - City of Hope, Orange County

Melissa Dean - Philanthropist

Rhonda L. Ducote - Apriem Advisors

John Hornburg - Philanthropist

Sue Kelly, RN - Hoag Hospital

Steve Lazarian - CityWorks Management

Scott Schultz - RH Morris Insurance and Financial

Vana Surmanian - Philanthropist

Deborah Veady - Philanthropist

Kay Walker - Attorney at Law

Mike Wolfgang - EOS Worldwide



Southern California Hospice Foundation

3200 Park Center Dr., Ste. 380 Costa Mesa, CA 92626 T: 877-661-0087 • F: 714-557-4439 www.socalhospicefoundation.org



The Heavenly Home

24552 Mosquero Lane Mission Viejo, CA 92691 T: 949-770-7243 • F: 949-326-0353



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